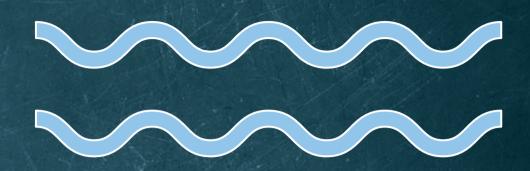


How to Act IN CASE OF A FLOOD



Remove substances that may react with water, such as poisons, acids, or corrosive materials



Monitor the weather and news reports



Do not drive through flooded roads if you do not know the depth of the water



Call 112 from a safe location



Quickly exit a vehicle being flooded by water



If you are in a time-sensitive situation during a flood:

If you have more time:

Immediately stop all activities and go to a safe place (a hill or elevated area)



Turn off electricity, gas, and water



Close all windows



Prepare an evacuation bag

Avoid traveling to high-risk areas

Inform your neighbors and help those in need







If you witness ATERRORIST ATTACK



Quickly leave the endangered area



Take shelter in a suitable building and remain calm



Call 158 or 112; otherwise, avoid unnecessary calls



Follow the instructions issued by authorized personnel



If you are not endangering yourself, assist those in need



Follow information on official communication channels



Do not share video or image records on social media, they may be MISUSED





How to Act

IN CASE OF AN ACTIVE SHOOTER THREAT



RUN

If you have the option to use an escape route, run



Take only your phone and switch it to silent mode



Warn others not to enter the danger zone



Help others escape if it does not endanger your own safety



HIDE

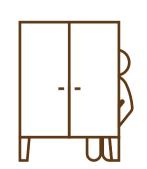
If you cannot run, hide in a safe place



Lock the door and leave the key in the lock



Hide behind large, solid objects



Do not leave the safe place



FIGHT

In case of imminent threat to life, fight



Use objects around you as weapons, such as a stick, belt, keys, kettle, knife, fire extinguisher, hanger...



Be aggressive, act quickly and violently, target sensitive areas





How to Act DURING A BOMB ATTACK



If you are in a building under threat, leave it quickly and safely



Call 158 or 112; otherwise, avoid unnecessary phone calls



If you are not endangering yourself, provide assistance to those in need



Do not use open flames or turn on electrical appliances



Protect your airways

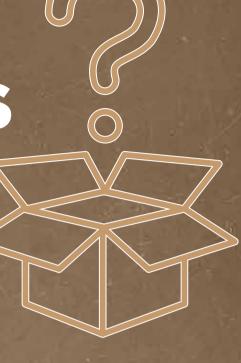


If possible, shut off the main gas and electricity supplies





How to Act Upon RECEIVING A SUSPICIOUS PACKAGE



Do not open or shake the package



Leave the room and secure it



Wash your hands with water and soap



Call 158 or 12



Follow the instructions of emergency services





How to Act Upon Receiving

A BOMB THREAT OR NOTIFICATION OF AN EXPLOSIVE IN A BUILDING



Take all personal belongings and documents with you



Leave the building and follow evacuees as directed by authorized personnel



If emergency services are not present, call 158 or 112



Notify the company's statutory representative, the institution's director, and other companies in the building







How to Act in Case of

A HAZARDOUS CHEMICAL SPILL



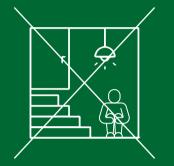
Quickly leave the affected area



Create an isolated space and prevent air ventilation



Never hide in basements or depressions in the terrain



Extinguish any open flames and turn off the gas



If it does not endanger you, assist others in need



Follow information from official communication channels



Protect your airways and eyes



Prepare an evacuation bag



Avoid unnecessary phone calls



Feed and water your pets, and place them in transport carriers







How to Act in Case of A HAZARDOUS BIOLOGICAL SUBSTANCE LEAK



Quickly leave the affected area



Follow the instructions of authorized personnel



Create an isolated space and block air ventilation, regularly desinfect the area



Monitor information through official communication channels



Strictly adhere to quarantine hygiene, anti-epidemic, and anti-epizootic measures



Do not use water from unknown sources; create reserves, boil water or purify it chemically



Store food and water in airtight, disinfected containers



Maintain personal hygiene and avoid touching suspicious objects



If you show symptoms of illness, seek medical assistance immediately





How to Act in Case of A HAZARDOUS RADIOACTIVE SUBSTANCE LEAK

If you are outside, immediately find the nearest building and shelter in a sealed room



If you might have come into contact with radioactive substances before sheltering:

Before entering the building, place contaminated outer clothing and shoes in an airtight bag and do not use them

Thoroughly wash your hands, face, and hair, rinse your eyes and mouth, and clean your nose and ears, shower the rest of your body



Seal and secure windows and doors, preventing air circulation



Follow information on official communication channels



Prepare improvised protective equipment



Prepare an evacuation kit



Store food and water in airtight containers



Feed and water your pets, placing them in transport boxes









How to Act in Case

OF A TRAFFIC ACCIDENT INVOLVING HAZARDOUS SUBSTANCE LEAKAGE



Park the vehicle in a way that it doesn't block the road



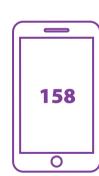
Protect your airways using improvised protective tools



Turn off the engine and immediately leave the contaminated area



Call 112



Follow the instructions of the rescuers upon their arrival



Do not approach the vehicle leaking hazardous substances



Avoid touching hazardous substances or contaminated items.

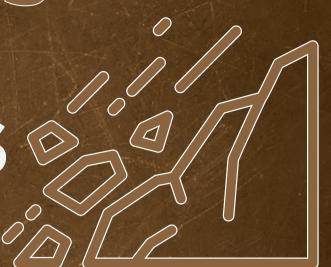






How to Act During

LANDSLIDES AND MUDFLOWS



The greatest risk of landslides occurs during heavy and prolonged rains, especially when the soil s saturated with water

Follow information from official communication channels



Watch for unusual environmental sounds (cracking trees or rocks), sudden changes in water level, and visible changes in the ground surface

If you notice any changes, call 112



Provide help to those in need



Wait for further instructions



If you are indoors:

If you are outdoors:

Stay as far away as possible from potential danger areas and remain on higher floors



Take shelter under a sturdy piece of furniture



Move out of the path of the landslide and mudflow



Find the nearest elevated area outside the landslide and mudflow path



If escape is not possible, take cover behind a group of larger trees or another solid mass







How to Act During A STORM OR STRONG WIND



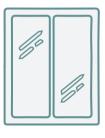
Avoid leaving your home unless necessary



Do not stay in open areas



Close and secure windows



Remove loose objects from yards



Do not park under trees or near unstable buildings



Secure your pets



Avoid moving around in mountains and parks



Do not drive lightweight or empty trucks in open windy areas









Report the fire without delay from a safe location by calling 150 or 112



If possible, extinguish the fire or take necessary measures to prevent its spread

Shut off the gas and electricity supply



Immediately evacuate the endangered area



Inform people who may be at risk from the fire



If it does not endanger you, provide assistance to those in need. Evacuate animals and take valuables with you

Clear access roads for emergency services (at least 3 m wide)



Upon request from the intervention commander, fire protection unit leader, or mayor, provide material or personal assistance



Recommendations for Citizens DURING HEATWAVES

Stay in the shade if possible



Maintain proper hydration, eat lighter and dress comfortably



Refresh yourself with a lukewarm shower at least once a day



Ensure adequate water for animals and allow them to shelter from direct sunlight



Protect homes and workplaces from direct sunlight through windows or skylights



Never leave children or animals in parked cars





Recommendations for Citizens DURING EXTREME COLD WEATHER

Wear multiple layers of clothing, warm socks, a hat, a scarf, and gloves. Outerwear should be wind, rain, and snow-resistant. Keep spare dry clothes at hand in case of wetness.

Do not touch frozen metal objects with bare hands or other parts of your body



Regularly moisturize your hands and face, and use lip balm



Avoid staying outside in freezing air for too long



Protect your pets from the cold



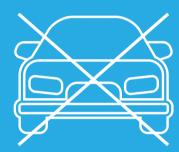




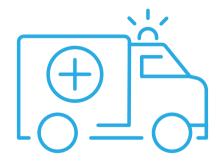
Recommendations for Citizens During HEAVY SNOWFALL



Limit automobile travel to avoid the risk of vehicles getting stuck



Do not block cleared roads to ensure passage for emergency services



Monitor weather reports and news updates



Avoid parking under trees or near unstable structures



Ensure the safety of your pets

